LLM Scan

PUBLIC AI VISIBILITY REPORT

ticketdesk.ai

Scanned Jul 31, 2026, 11:00 UTC

OVERALL SCORE

50 /100

Needs Work

Executive summary

This site has a useful foundation, but important gaps still limit AI readability. Key strengths include homepage access and sitemap, while AI guidance file and plain-text page access need attention. Recommended next step: publish an AI guidance file as text or markdown with more than 200 characters, markdown headings, and at least one absolute URL.

Recommended next step

1. Publish /llms.txt as text or markdown with more than 200 characters, markdown headings, and at least one absolute URL.
2. Add content negotiation for Accept: text/markdown on the homepage and return a markdown representation with Content-Type: text/markdown. Keep the HTML response for regular browser requests.
3. Add JSON-LD structured data with Organization or WebSite schema so AI systems can identify the site owner or website entity.

Signal breakdown

Crawlability

Pass 20/20

The homepage resolves, connects, returns HTTP 200 OK, exposes a canonical URL, and is not blocked by robots.txt.

Robots.txt

Warn 7.5/15

Fix robots.txt syntax issues so each rule uses Field: value format, directives appear under a User-agent, and Sitemap entries use absolute URLs.

llms.txt

Fail 0/15

Publish /llms.txt as text or markdown with more than 200 characters, markdown headings, and at least one absolute URL.

Sitemap

Pass 10/10

The sitemap.xml file is valid and contains URL entries.

Markdown support

Fail 0/15

Add content negotiation for Accept: text/markdown on the homepage and return a markdown representation with Content-Type: text/markdown. Keep the HTML response for regular browser requests.

Semantic HTML

Warn 7.1/10

Shorten the meta description to 160 characters or fewer. Add missing semantic elements: article.

Structured data

Fail 0/10

Add JSON-LD structured data with Organization or WebSite schema so AI systems can identify the site owner or website entity.

Content signals

Pass 5/5

Consider adding Content-Signal HTTP header, AI-specific head meta tags, robots noai/noimageai directive so AI systems can consistently discover content usage preferences across robots.txt, HTTP headers, and HTML metadata.

Suggested fixes

Fix Structured data

HTML

```
<script type="application/ld+json">
{
"@context": "https://schema.org",
"@graph": [
{
"@type": "Organization",
"@id": "https://ticketdesk.ai/#organization",
"name": "AI Agents for Customer Support - Ticketdesk AI",
"description": "Transform your customer support with AI-powered automation.
Create AI agents for customer support and enable automatic AI email
responses to handle tickets faster and 24*7.",
"url": "https://ticketdesk.ai/",
"logo": "https://ticketdesk.ai/logo.png",
"sameAs": [
"https://github.com/ticketdesk-ai/ticketdesk-chatbot"
]
},
{
"@type": "WebSite",
"@id": "https://ticketdesk.ai/#website",
"name": "AI Agents for Customer Support - Ticketdesk AI",
"description": "Transform your customer support with AI-powered automation.
Create AI agents for customer support and enable automatic AI email
responses to handle tickets faster and 24*7.",
"url": "https://ticketdesk.ai/",
"publisher": {
Continued in the full scan report...
```

Full report

https://llmscan.dev/scan/jvmDwSEhAoBMhKOSGEq1q